

# Response*LINK*'s Monitoring Programs

Push  
Button  
Help For  
Seniors



**Safety*LINK*** *and*  
**Safety*LINK PLUS***

# SafetyLINK<sub>and</sub> SafetyLINK PLUS



ResponseLINK has two different monitoring programs to choose from. Each program is fully customizable to fit the needs and desires of each subscriber. There are no confusing contracts or setup guidelines to follow. We perform all the set up and testing as part of our service to you as our customer.



# SafetyLINK

## Our Basic Program



Even though Safety**LINK** is our basic monitoring program, you will see that we have more features than any other Personal Emergency Response System on the market. What ever the needs are for our subscribers, we are able to provide them with whatever they need in our basic program.



# SafetyLINK

## Features

**24 Hour 2-way Medical Emergency Response System**

**24 Hour 2-way Peace of Mind Monitoring**

**100% Waterproof** Wrist or Neck Emergency **Smart Pendant** Button that is warranted for life.

**Self Testing Panel** – Tests weekly with monitoring center.

**Pendant Test with Subscriber** – System notifies subscriber to test their pendant (daily, weekly or monthly)

**SafetyLINK General Reminders** – Up to 16 times a day

**ServiceLINK** – 3 Speed Dial Buttons for important people or services (Most frequent dialed phone numbers)

**Power Outage Notification** for all subscriber's especially for our oxygen patients (with in 2 minutes)

**Non-Emergency Call Button** – where a subscriber can update medical info, phones numbers or just talk to someone if lonely

**Answer Any Incoming Phone Calls** by simply pressing the **Smart Pendant** during an incoming call

**Speaker Phone Capability** – ServiceLINK calls



# SafetyLINK

## Features

**Secured Lock Box for Spare Key** – So EMS can enter a home without breaking a window or door, causing any unnecessary grief to the family

**Self Testing Pendant** – The pendant will self test it's battery 3 times a day (Silent testing 2G)

**Home Safety Check** - To prevent falls and to help our subscriber's stay safer in their homes **(F.I.P.S.)**

**Lifetime Equipment Warranty**

**No Long Term Contracts / Month to Month**

**Installed within 1 to 24 hours.** We install / Never ship to our subscriber's expecting them to set it up

**Interpretation Services** – Over 148 different languages that can be used to communicate effectively with our subscriber's

**Service That Makes A Difference**



# SafetyLINK PLUS

Our Premium Service offers all the features and benefits of **SafetyLINK** plus “operator assisted” reminders for as many times as needed during the day! These reminders might include any or all of the following:



- \* Monitored Medication Reminders
- \* Health Test Reminders
- \* Wake-up call and Wellness Checks
- \* Nutritional Reminders

Each Reminder is custom tailored to meet the individual needs of our subscribers.



# SafetyLINK PLUS



Taking Medications can be a very confusing process for someone if they are not feeling well, if they just returned from the hospital or if they have a slight memory problem. With ResponseLINK's **SafetyLINK PLUS**, a live operator can remind our subscriber to take their medications and if there is a problem, the operator could contact family members or the emergency medical services if needed.



# SafetyLINK PLUS

If you want to take safety and protection to a higher level. **SafetyLINK PLUS** coupled with our **automated medication dispenser**, can assist your loved one in becoming more compliant with their daily medication schedule. With this exclusive feature, ResponseLINK has taken the old flip-top plastic medication holders and replaced them with an automated medication dispensing system that can help reduce those forgotten doses or those times when too much medication was taken.



# SafetyLINK PLUS



Remembering to check a blood pressure, blood sugar or other critical medical tests can cause several results if not performed on a regularly scheduled basis. ResponseLINK's **SafetyLINK PLUS** can also assist subscriber's in performing these tests. A live, trained, caring operator will assist our subscriber's in remembering to perform all their needed wellness checks.



# ResponseLINK

## A Leader In Customer Care



When ever help is needed, for what ever the reason, day or night, simply press the button and a trained caring professional will assist you by contacting the paramedics, an ambulance, the police, family members or even the neighbors.

The less you have to worry, the more time you have to enjoy your independence. Just knowing that someone is waiting for your call, 24 hours a day is the best peace of mind anyone could ever ask for!

***When You Think Complete Safety Monitoring For A Loved One...***

***...Think of ResponseLINK***

